

SCHOOL UNIFORMS

by TOMMY  HILFIGER

Ordering Your School Uniforms with TEFA Funds

A step by step guide for families

Dear Parents,

School Uniforms by Tommy Hilfiger is now set up with the TEFA program.

Here is the process for ordering your uniforms through School Uniforms by Tommy Hilfiger using your TEFA funds:

- 1 Please first visit our custom Tommy Hilfiger/Global Schoolwear (GSW) shopping site at www.globalschoolwear.com. There you will create an order and place it in a Cart to determine the total cost of the order. **Do not submit your order yet.**
- 2 Then visit the TEFA marketplace to order a GSW School Uniform Credit Code(s). They are available in denominations of \$25, \$50, \$100, \$250, and \$400.
- 3 Within 2 to 4 business days, GSW will create a TEFA Uniform Credit Code(s) in accordance with your order.
- 4 GSW will send you an email with the Uniform Credit Code(s).
- 5 You then return to www.globalschoolwear.com and place your order, using the Uniform Credit Code (in the gift card field) at checkout. TEFA prohibits using these funds for non-essential items, such as hair accessories. If you use a supplemental credit card to cover the cost of non-essential items we can allow the order to proceed.
- 6 Orders will come into our system and be immediately placed on hold. Our team will audit orders for non-essential items and any supplemental credit card payments. Orders that meet the TEFA requirements will be released; those that do not will be cancelled, and the code will be reissued (you will be notified in these instances).
- 7 You may create an exchange order if needed. You can exchange the same style for a different color or size, but not for a different style. For instance, a polo may not be exchanged for a sweater. Returns are not allowed according to TEFA restrictions.

Questions?

About the TEFA Program or Marketplace: contact TEFA at **737-379-2362** or support.withodyssey.com. The TEFA program is administered by Odyssey, so the support site appears under the Odyssey name.

About ordering or Uniform Credit Codes from Global Schoolwear: contact Global Schoolwear Customer Service at **877-825-2860**.

Best,

School Uniforms by Tommy Hilfiger